



ELYSIAN

TRAINING

Zoe Cooper

Zoe has 20 years experience leading, training, coaching and inspiring top performing teams and executives. Her hands-on, inclusive approach and motivational training techniques have gained her credibility and respect in both the public and private sector.

Zoe is an energetic and inspirational trainer with a consistent positive approach to business and flexible and adaptable training style. She is an expert in coaching, facilitation, customer service and accelerated learning techniques. She is highly driven and a powerful force as a trainer and facilitator.



Background:

Zoe has experience working in all sectors. She has a strong track record of succeeding with highly challenging projects in manufacturing and service environments with our clients. Previously she has been a top performing Customer Service Agent, Customer Service Manager, Contact Centre Manager, Training Manager and Competency Manager.

Zoe is also an NLP practitioner and formally qualified corporate coach.

Client Experience:

Zoe has been part of Elysian for 7 years and has worked on projects with our clients South West Water, Tyco Electronics, The University of South Wales and DAS Legal Services.

She has also worked internationally with Coutts Bank, DAS Legal Services, Lifetime, Royal Ulster Bank, Timken Europe, Sony, Phillips, Xerox, Nationwide, CIS Insurance, Vodafone, John Wiley Publishing, Scottish and Southern Energy, South West Water and University of South Wales.