



ELYSIAN

TRAINING

TRAINER PROFILE: SALLY SMITH

Sally is a trainer of businesses and people, certified in Psychology, NLP and Coaching qualifications. Her specialism is employee engagement, creating better relationships and productivity into business. Throughout her career she has provided a tailored mixture of developmental training in employee engagement, people influencing skills and management development with a proven credible track record.

She has Hands-on experience of driving change management solutions in Retail, Commercial Airline, Insurance, Banking and Public Sector environments



EXPERIENCED IN...

Employee Engagement: *Successful Customer Service, Internal Brand Development, Selling to Succeed and Engaging your workforce through effective communication channels.*

People Influencing Skills: *Influencing, Motivation and Feedback. Positive psychology and coaching.*

Management Development: *Creating effective teams, Confident Conversations, Right First Time Interviewing Skills, Behavioural Competency Development and Successful Time Management.*

CLIENTS/PROJECTS

- » *Tesco*
- » *DHL Europe*
- » *Cheshire Fire & Rescue Services*
- » *The Co-operative Group*
- » *British Airways*
- » *Lloyds Banking Group Retail*
- » *New Look*

EDUCATION / QUALIFICATIONS

- » *MBTI Certified Practitioner*
- » *ILM Level 7 Executive Coaching Qualification*
- » *NLP Practitioner Certificate*
- » *NLP Diploma*
- » *BSc (Hons) Psychology Degree*